



VICTOR VALLEY TRANSIT AUTHORITY

representing the communities of Apple Valley, Adelanto, Hesperia, Victorville and San Bernardino County

Web-Based Application, Database and Reporting for the San Bernardino Regional Vanpool Program RFP # 2012-03 Addendum No. 3

September 12, 2012

**PROPOSAL MUST BE RECEIVED BY NO
LATER THAN 3:00 P.M., HESPERIA LOCAL TIME
THURSDAY SEPTEMBER 27, 2012
17150 Smoketree Street
Hesperia, CA 92345**

Addendum 3

Responses to Questions for RFP #2012-03 Web-Based Application, Database and Reporting for the San Bernardino Regional Vanpool Program

This document serves as Addendum No. 3 to Victor Valley Transit Authority's (VVTA) Request for Proposal (RFP) No. 2012-03, responding to additional questions received by the deadline from prospective proposers. The deadline to submit proposals is unchanged. Proposals must be received no later than **3:00 p.m., on Thursday September 27, 2012**, Hesperia local time.

Responses to Questions Received by VVTA on 3:00 p.m. September 11, 2012
RFP #2012-03: Web-Based Application, Database and Reporting for San Bernardino Regional Vanpool Program

1. In Addendum 2, Response to Questions, in the responses to Questions 9 and 11, there is an apparent contradiction between the answer to Question 9, which states that any costs in excess of \$130,000 must be absorbed by the Proposer, and the answer to Question 9, in which it is stated that VVTA will review proposals above \$130,000 with no stipulation that the Proposer would be responsible for costs in excess of \$130,000. Can VVTA please clarify that Proposers will not be responsible for costs in excess of \$130,000 if their proposal is accepted?

Response: The contract is not a firm-fixed-price contract, rather a time and materials contract. Should VVTA enter into a contract with a Proposer where the contract amount is in excess of the \$130,000 targeted amount, VVTA will reimburse all approved contract expenses on a time and materials basis. As stated in Addendum No. 2, VVTA will review Proposals that are submitted and comply with the RFP requirements, but the cost proposal is above the targeted amount; however, keep in mind that one of the four evaluation criteria is cost-effectiveness.

2. Will VVTA provide translation of content into Spanish and any other language in which it wishes to present the application to users? This question applies not only to the required forms and reports contained in the application, but to all written content on the Web site.

Response: As stated in the RFP Page 27, Section D.c, "the proposer will develop a flexible platform that can be presented in multiple user languages." To clarify further, the website as well as forms submitted by the public/vanpool participants must comply with this requirement and this will be provided by the Contractor. The forms/reports submitted by Vanpool Vendors (Enterprise and vRide), as well as internal reports and functionality utilized by VVTA and its contractors, should only accommodate English.

3. For the Mobile Site, does VVTA require that all forms and reports be optimized for smartphones and/or tablet computers in terms of size and appearance, or will it be

permissible to have forms that may need to be “pinched” or expanded for ideal visual display on the mobile device?

Response: At a minimum, the mobile site must auto-detect the screen size for a smart phone and if further pinching or expansion accommodates a larger screen size (such as a tablet) that is acceptable. Refer to the first Addendum to VVTA RFP #2012-03, data input pages need to auto-detect screen size depending on the device (computer, tablet or smart phone) and render controls (text boxes, drop down lists, buttons, Etc.) accordingly.

4. For the Mobile Site, the RFP states that the participant should be provided with an option for daily as well as weekly input of data. Is this requirement in reference to the Participant Monthly Vanpool Trip Report Worksheet? There is no form that we are aware of which is designed specifically for weekly input of data, please direct us towards any such form.

Response: The requirement to accommodate daily or weekly inputs for the Mobile Site refers to the Participant’s Monthly Vanpool Trip Report and Worksheet. It is VVTA’s intent that the online form and companion worksheet, as well as data fields contained in the occasional Survey Form and its companion worksheet, will be combined into an easy to use format, for vanpool participants to input daily or weekly information and for it to roll up to the monthly report.